

Privacy Policy

Pursuant to Act 15/13 December 2006 on the Protection of Personal Data (*Ley Orgánica de Protección de Datos Personales – LOPD*), the purpose of this Privacy Policy is to inform users of the Centro Superior de Idiomas, Universidad de Alicante, S.A., Campus de San Vicente, Edificio Germán Bernácer, 03690 San Vicente del Raspeig (hereinafter, CSI) of the General Conditions governing the collection and processing of personal data obtained by whatsoever electronic means or on paper arising from contacts between the user and CSI, owner of the website <http://www.csidiomas.ua.es>.

1. Collection of Data. Purpose.

Pursuant to Art. 5 LOPD, CSI informs users of online and paper forms and the senders of emails that their data will be entered into a computer file held by CSI. By using said tools, users expressly accept that CSI will process all data generated thereby or by the use of CSI products or services for any of the following purposes:

internal management of the activity or service in question – including online publication of lists of groups of matriculated students; publication of exam results; internal management of the service used; receipt of periodical information on CSI activities, news and products, and offers of or requests for help with regard to the activities of the institution. Moreover, in the foregoing cases, users accept that CSI exchange information with the University of Alicante, to monitor and communicate with students and to offer the necessary certification of academic matters and other services rendered.

No data will be used for purposes other than those for which they have been provided; neither will they be provided to third parties outside the institutional environment of the University of Alicante.

2. Security

CSI accepts full responsibility for all files, which are duly declared and registered with the General Registry of the Data Protection Agency; the corresponding regulations can be consulted at <http://www.agpd.es>.

Personal data received by CSI is treated with the utmost confidentiality. CSI has implanted all the legally required data protection security levels and uses means and technical measures to prevent loss, abuse, alteration, unauthorised access to and theft of the data. However, even though our server has the security level required by the LOPD, you should be informed that security measures in the Internet are not inviolable.

3. Right to Challenge, Correct and Update Information

CSI informs its users that they may consult, rectify, cancel or challenge their information by sending an email to baja@csidiomas.ua.es or in a signed letter (attaching a copy of their ID) to: CSI

Centro Superior de Idiomas de la Universidad de Alicante

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Any such requests will be attended to within 72 hours of their receipt.

The processing of data and the sending of correspondence comply with the terms of the Act 15/13 December 1999, on the Protection of Personal Data (Official State Gazette 14/12/1999) and Act 34/11 July 2002 on Information Society Services and e-Commerce (Official State Gazette 12/07/2002).

4. Changes to this Privacy Policy

CSI reserves the right to make changes to this policy at its own criteria, in order to adapt it to future changes in the law or business practice. The new text will be published on this same page. In any case, relations with users will be governed by regulations in force when the website is accessed or data is sent to CSI by whatsoever means.